



# ANNUAL TRANSPORT OVERVIEW 2016

## FERRY SERVICE LAUWERSOOG - SCHIERMONNIKOOG v.v.

Date:	17-01-2017
Annual review:	2016
Number of sailings	3.696
Number of complaints	16
% cancelled sailings	0,2%
% cancelled sailings excl. force majeure <sup>1</sup>	0,0%
% delayed sailings	0,7% 10+ minutes delay
% delayed sailings excl. force majeure <sup>2</sup>	0,2% 10+ minutes delay

## Tickets

Please note: all numbers and distances listed below concern the Lauwersoog – Schiermonnikoog route.

<b>FOOT PASSENGERS</b>	<b>NUMBER</b>
Islander	29.309
Non-islander	308.991
	<b>338.300</b>

<b>PASSENGER CARS</b>	<b>NUMBER</b>
Islander	4.060
Non-islander	828
	<b>4.888</b>

<b>FREIGHT TRANSPORT (in meters)</b>	<b>NUMBER</b>
Islander	3.201 meters
Non-islander	26.535 meters
	<b>29.736</b> meters

<b>BICYCLES/BICYCLE CARRIERS</b>	<b>NUMBER</b>
Islander	325
Non-islander	29.079
	<b>29.404</b>

<b>MULTI-CROSSINGCARD FOOT PASSENGERS</b>	<b>NUMBER</b>
Islander	1.532
Non-islander	1.086
	<b>2.618</b>



<b>MULTI-CROSSING CARD PASSENGER CARS</b>	<b>NUMBER</b>
Islander	687
Non-islander	20
	<b>707</b>

<b>DELIVERY VANS (in meters)</b>	<b>NUMBER</b>
Islander	1.291 meters
Non-islander	5.391 meters
	<b>6.682 meters</b>

<b>MULTI-CROSSING CARD MOTORCYCLES</b>	<b>NUMBER</b>
Islander	14

1 This category shows the number of cancelled sailings minus the number of cancelled sailings marked as cancellation due to force majeure by judgement of the grantor

2 This category shows the number of delayed sailings minus the number of delayed sailings marked as cancellation due to force majeure by judgement of the grantor

3 Ticket types can be entered by the grantor itself

Work arrangements publication monitorings documents Concession Waddenveren Oost