



# ANNUAL TRANSPORT OVERVIEW 2019

## FERRY SERVICE AMELAND – HOLWERD v.v.

Date:	08-01-2020
Annual review:	2019
Number of sailings	6.642
Number of complaints	57
% cancelled sailings	0,1%
% cancelled sailings excl. force majeure <sup>1</sup>	0,0%
% delayed sailings	22,2% 10+ minutes delay
% delayed sailings excl. force majeure <sup>2</sup>	9,1% 10+ minutes delay

## Tickets

Please note: all numbers and distances listed below concern the Holwerd – Ameland route.

<b>FOOT PASSENGERS</b>	<b>NUMBER</b>
Islander	81.669
Non-islander	640.090
	<b>721.759</b>

<b>PASSENGER CARS</b>	<b>NUMBER</b>
Islander	17.430
Non-islander	74.898
	<b>93.328</b>

<b>FREIGHT TRANSPORT (in meters)</b>	<b>NUMBER</b>
Islander	12.583 meters
Non-islander	99.947 meters
	<b>112.530</b> meters

<b>BICYCLES/BICYCLE CARRIERS</b>	<b>NUMBER</b>
Islander	1.410
Non-islander	55.366
	<b>56.776</b>

<b>MULTI-CROSSING CARD FOOT PASSENGERS</b>	<b>NUMBER</b>
Islander	3.673
Non-islander	2.474
	<b>6.147</b>



<b>MULTI-CROSSING CARD PASSENGER CARS</b>	<b>NUMBER</b>
Islander	1.765
Non-islander	591
	<b>2.356</b>

<b>MULTI-CROSSING CARD MOTORCYCLES</b>	<b>NUMBER</b>
Islander	98

**FAST FERRY AMELAND – HOLWERD v.v.**<sup>3</sup>

Date:	29-01-2020
Annual review:	2019
	Ameland - Holwerd
	v.v.
Ferry route:	Fast Ferry
Number of sailings	4.623
Number of complaints	22
% cancelled sailings	1,1%
% cancelled sailings excl. force majeure <sup>1</sup>	1,1%
% delayed sailings	0,2% 10+ minutes delay
% delayed sailings excl. force majeure <sup>2</sup>	0,2% 10+ minutes delay

**Tickets**<sup>3</sup>

Please note: all numbers and distances listed below concern the Holwerd – Ameland route.

<b>FOOT PASSENGERS</b>	<b>NUMBER</b>
Additional ticket	99.098

- This category shows the number of cancelled sailings minus the number of cancelled sailings marked as cancellation due to force majeure by judgement of the grantor
- This category shows the number of delayed sailings minus the number of delayed sailings marked as cancellation due to force majeure by judgement of the grantor
- Ticket types can be entered by the grantor itself

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