## **ANNUAL TRANSPORT OVERVIEW 2016**

## FERRY SERVICE AMELAND - HOLWERD v.v.

Date:	17-01-2017	
Annual review:	2016	
Number of sailings	6.270	
Number of complaints	110	
% cancelled sailings	0,3%	
% cancelled sailings excl. force majeure <sup>1</sup>	0,0%	
% delayed sailings	33,3%	10+ minutes delay
% delayed sailings excl. force majeure <sup>2</sup>	19,3%	10+ minutes delay

## **Tickets**

Please note: all numbers and distances listed below concern the Holwerd – Ameland route.

FOOT PASSENGERS	NUMBER
Islander	<i>7</i> 6.519
Non-islander	596.659
	673.178

PASSENGER CARS	NUMBER
Islander	17.643
Non-islander	63.963
	81.606

FREIGHT TRANSPORT (in meters)	NUMBER	
Islander	8.155	meters
Non-islander	90.702	meters
	98.857	meters

BICYCLES/BICYCLE CARRIERS	NUMBER
Islander	1.420
Non-islander	47.740
	49.160

MULTI-CROSSING CARD FOOT PASSENGERS	NUMBER
Islander	4.139
Non-islander	2.452
	6.591







Page 2 of 2

MULTI-CROSSING CARD PASSENGER CARS	NUMBER
Islander	2.244
Non-islander	541
	2.785

<b>DELIVERY VANS</b> (in meters)	NUMBER	
Islander	3.258	meters
Non-islander	28.849	meters
	32.107	meters

MULTI-CROSSING CARD MOTORCYCLES	NUMBER
Islander	108

This category shows the number of cancelled sailings minus the number of cancelled sailings marked as cancellation due to force majeure by judgement of the grantor

Work arrangement publication monitoring documents Concession Waddenveren Oost



This category shows the number of delayed sailings minus the number of delayed sailings marked as cancellation due to force majeure by judgement of the grantor

<sup>&</sup>lt;sup>1</sup> Ticket types can be entered by the grantor itself