



ANNUAL TRANSPORT OVERVIEW 2017

FERRY SERVICE AMELAND – HOLWERD v.v.

Date:	18-01-2018
Annual review:	2017
Number of sailings	6.278
Number of complaints	76
% cancelled sailings	0,1%
% cancelled sailings excl. force majeure ¹	0,0%
% delayed sailings	33,8% 10+ minutes delay
% delayed sailings excl. force majeure ²	11,8% 10+ minutes delay

Tickets

Please note: all numbers and distances listed below concern the Holwerd – Ameland route.

FOOT PASSENGERS	NUMBER
Islander	77.273
Non-islander	593.395
	670.668

PASSENGER CARS	NUMBER
Islander	17.546
Non-islander	64.866
	82.412

FREIGHT TRANSPORT (in meters)	NUMBER
Islander	9.612 meters
Non-islander	104.823 meters
	114.435 meters

BICYCLES/BICYCLE CARRIERS	NUMBER
Islander	1.521
Non-islander	48.152
	49.673

MULTI-CROSSING CARD FOOT PASSENGERS	NUMBER
Islander	4.280
Non-islander	2.890
	7.170



MULTI-CROSSING CARD PASSENGER CARS	NUMBER
Islander	2.299
Non-islander	698
	2.997

DELIVERY VANS (in meters)	NUMBER
Islander	3.320 meters
Non-islander	22.890 meters
	26.210 meters

MULTI-CROSSING CARD MOTORCYCLES	NUMBER
Islander	129

· This category shows the number of cancelled sailings minus the number of cancelled sailings marked as cancellation due to force majeure by judgement of the grantor

· This category shows the number of delayed sailings minus the number of delayed sailings marked as cancellation due to force majeure by judgement of the grantor

· Ticket types can be entered by the grantor itself

Work arrangement publication monitoring documents Concession Waddenveren Oost

