



ANNUAL TRANSPORT OVERVIEW 2019

FERRY SERVICE LAUWERSOOG - SCHIERMONNIKOOG v.v.

Date:	08-01-2020
Annual review:	2019
Number of sailings	3.736
Number of complaints	22
% cancelled sailings	0,2%
% cancelled sailings excl. force majeure ¹	0,0%
% delayed sailings	0,3% 10+ minutes delay
% delayed sailings excl. force majeure ²	0,2% 10+ minutes delay

Tickets

Please note: all numbers and distances listed below concern the Lauwersoog – Schiermonnikoog route.

FOOT PASSENGERS	NUMBER
Islander	31.757
Non-islander	314.186
	345.943

PASSENGER CARS	NUMBER
Islander	4.853
Non-islander	1.810
	6.663

FREIGHT TRANSPORT (in meters)	NUMBER
Islander	2.639 meters
Non-islander	31.068 meters
	33.707 meters

BICYCLES/BICYCLE CARRIERS	NUMBER
Islander	393
Non-islander	33.017
	33.410

MULTI-CROSSINGCARD FOOT PASSENGERS	NUMBER
Islander	1.363
Non-islander	1.115
	2.478



MULTI-CROSSING CARD PASSENGER CARS	NUMBER
Islander	714
Non-islander	11
	725

MULTI-CROSSING CARD MOTORCYCLES	NUMBER
Islander	25

FAST FERRY LAUWERSOOG – SCHIERMONNIKOOG v.v.³

Date:	29-01-1010
Annual review:	2019
Ferry route:	Lauwersoog - Schiermonnikoog v.v. Fast Ferry
Number of sailings	382
Number of complaints	3
% cancelled sailings	0,0%
% cancelled sailings excl. force majeure ¹	0,0%
% delayed sailings	2,6% 10+ minutes delay
% delayed sailings excl. force majeure ²	2,6% 10+ minutes delay

Tickets³

Please note: all numbers and distances listed below concern Lauwersoog – Schiermonnikoog route.

FOOT PASSENGERS	NUMBER
Additional ticket	4.251

1 This category shows the number of cancelled sailings minus the number of cancelled sailings marked as cancellation due to force majeure by judgement of the grantor

2 This category shows the number of delayed sailings minus the number of delayed sailings marked as cancellation due to force majeure by judgement of the grantor

3 Ticket types can be entered by the grantor itself

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