



## ANNUAL TRANSPORT OVERVIEW 2015

### FERRY SERVICE AMELAND – HOLWERD v.v.

Date:	28-04-2016
Annual review:	2015
Number of sailings	6.054
Number of complaints	104
% cancelled sailings	0,0%
% cancelled sailings excl. force majeure <sup>1</sup>	0,0%
% delayed sailings	34,9% 10+ minutes delay
% delayed sailings excl. force majeure <sup>2</sup>	14,3% 10+ minutes delay

### Tickets

Please note: all numbers and distances listed below concern the Holwerd – Ameland route.

FOOT PASSENGERS	NUMBER
Islander	76.002
Non-islander	576.798
	<b>652.800</b>

PASSENGER CARS	NUMBER
Islander	17.512
Non-islander	61.200
	<b>78.712</b>

FREIGHT TRANSPORT (in meters)	NUMBER
Islander	7.466 meters
Non-islander	85.407 meters
	<b>92.873</b> meters

BICYCLES/BICYCLE CARRIERS	NUMBER
Islander	1.354
Non-islander	44.063
	<b>45.417</b>

MULTI-CROSSING CARD FOOT PASSENGERS	NUMBER
Islander	4.232
Non-islander	2.405
	<b>6.637</b>



<b>MULTI-CROSSING CARD PASSENGER CARS</b>	<b>NUMBER</b>
Islander	2.374
Non-islander	488
	<b>2.862</b>

<b>DELIVERY VANS (in meters)</b>	<b>NUMBER</b>
Islander	3.391 meters
Non-islander	27.666 meters
	<b>31.057 meters</b>

<b>MULTI-CROSSING CARD MOTORCYCLES</b>	<b>NUMBER</b>
Islander	102

- This category shows the number of cancelled sailings minus the number of cancelled sailings marked as cancellation due to force majeure by judgement of the grantor
- This category shows the number of delayed sailings minus the number of delayed sailings marked as cancellation due to force majeure by judgement of the grantor
- Ticket types can be entered by the grantor itself

Work arrangement publication monitoring documents Concession Waddenveren Oost

